

customer a copy of an authorization of repairs form which states certain information; requiring that customer's rights be displayed immediately before the space for a customer's signature; requiring an automotive repair facility to orally inform a customer of the customer's rights when a vehicle is towed; requiring the repair facility to record in writing certain information; providing for a certain effective date for this Act; and generally relating to automotive repair facilities.

BY repealing and reenacting, with amendments,

Article - Commercial Law
Section 14-1002(a) and 14-1008
Annotated Code of Maryland
(1983 Replacement Volume and 1984 Supplement)

SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:

Article - Commercial Law

14-1002.

(a) (1) Before beginning any repair work on a motor vehicle for which a customer is charged more than \$50, an automotive repair facility shall give the customer on his request a written statement which contains:

(i) The estimated completion date; and

(ii) The estimated price for labor and parts necessary to complete the work; and

(iii) The estimated surcharge, if any.

(2) [The] IF THE FEE IS DISCLOSED TO THE CUSTOMER BEFORE THE ESTIMATE IS MADE, THE automotive repair facility may charge a reasonable fee for making the estimate.

14-1008.

(a) [In addition to the provisions of § 14-1003 of this subtitle, if the customer is charged more than \$50, the invoice] EXCEPT AS PROVIDED IN SUBSECTION (C) OF THIS SECTION, BEFORE BEGINNING ANY REPAIR WORK ON A MOTOR VEHICLE, AN AUTOMOTIVE REPAIR FACILITY SHALL GIVE THE CUSTOMER A COPY OF A FORM USED FOR AUTHORIZATION OF REPAIRS WHICH shall inform the customer of the following rights:

(1) That a customer:

(i) May request a written estimate for repairs which cost in excess of \$50; and